

### 2 Levers of Transfer Effectiveness ® Card set for L&D-Professionals

### 12 Levers of Transfer Effectiveness

#### **TRAINEES**

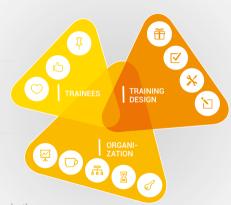
- 01 Transfer Motivation
- 02 Self-Efficacy
- 03 Transfer Volition

#### TRAINING DESIGN

- **04** Clarity of Expectations
- 05 Content Relevance
- **06** Active Practice
- 07 Transfer Planning

#### **ORGANIZATION**

- **08** Opportunities for Application
- 09 Personal Transfer Capacity
- 10 Support from Supervisors
- 11 Support from Peers
- 12 Transfer Expectations in the Organization



#### Without transfer tools



about 15 %
apply what they have learned and get positive results

about 70 % try to apply to some extent but give up

about 15 % do not try to apply it at all

Source: Brinkerhoff, R. 2006

#### With transfer tools



 $85\,\%$  apply what they have learned and get positive results







# The Levers for Trainees



### The Levers for Trainees

- **01** Transfer Motivation
- 02 Self-Efficacy
- **03** Transfer Volition



#### **01 Transfer Motivation**

Do trainees have a strong desire to put into practice what they have learned?

"Yes, I want this!"



### 02 Self-Efficacy

After the training, do trainees believe in their ability to apply and master the skills they have acquired?

"Yes, I can!"



#### **03 Transfer Volition**

Are the trainees ready and able to work consistently on implementing their transfer plans?

"Yes, I'll stay on the ball and follow through"









### The Levers for Training Design

#### The Levers for Training Design

- **04** Clarity of Expectations
- **05** Content Relevance
- **06** Active Practice
- **07** Transfer Planning





### **04 Clarity of Expectations**

Do trainees already know before the training what is in store for them and what the intended outcome of the training is?

"I know what I'm supposed to learn and achieve, and I want to do it!"



#### **05 Content Relevance**

Will the training content be seen as close to real-life business and relevant for trainees' day-to-day work?

"The contents are practical and relevant to me"



During training, do trainees already experience, try out, and practice the desired action as realistically as possible in a safe learning environment?

"I have already experienced, practiced, and tried it during training!"



### 07 Transfer Planning

During the training, are the trainees already making action plans that involve specific, concrete activities?

"I know what I am going to do, step by step, after training!"













## The Levers for the Organization

- **08** Opportunities for Application
- 09 Personal Transfer Capacity
- 10 Support from Supervisors
- 11 Support from Peers
- 12 Transfer Expectations in the Organization





## 08 Opportunities for Application

Do our trainees have the opportunity to implement what they have learned in their day-to-day work?

"It's possible for me to apply what I've learned to situations in my day-to-day work."



### 09 Personal Transfer Capacity

Do our trainees have enough time and capacity in their day-to-day work to implement what they have learned?

"I'm able to set the time aside because it's important and urgent!"



## 10 Support from Supervisors

Do trainees' supervisors support, encourage and monitor the application of what they've learned?

"My manager encourages and expects implementation!



#### 11 Support from Peers

Do the trainees' colleagues welcome and support the transfer of what they've learned?

"My colleagues are backing me on implementing what I have learned."



## 12 Transfer Expectations in the Organization

Is it noticeable that the content learned is being implemented in day-to-day work—and, if so, is it having desirable results? "People in the organization notice when I (don't) apply what I have learned."

















### Transfer Designer Certification

Do you want effectiveness to be your USP?

Develop scientifically-based Transfer Designs for every Training program and become an expert of transfer success.



#### **Transfer Insider Box**

Insights, videos, tools, and more

The 12 Levers of Transfer Effectiveness in a practical toolbox. Transfer-Know-How & Tools delivered directly to you!



#### What Makes Training Really Work

Your guide to solving the transfer issue

With more than 50 tools and interventions that L&D managers, training providers and trainers can use to maximize the effectiveness of any training program.